

Comparisons of Job Characteristics

Focus Occupation: [Credit Counselors \(13-2071\)](#)

Associated Occupation: [Loan Interviewers and Clerks \(43-4131\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 89

Focus Occupation: Credit Counselors (13-2071)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Customer and Personal Service	11.3	15.1	20.7	>> Current knowledge level is likely more than sufficient
Mathematics	9.2	13.2	13.9	0 Current knowledge level may be sufficient
Clerical	7.3	11.9	15.9	>> Current knowledge level is likely more than sufficient
Economics and Accounting	4.4	9.3	11.8	> Current knowledge level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Credit Counselors (13-2071)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Active Listening	11.0	14.1	14.1	0 Current skill level may be sufficient
Speaking	10.8	14.1	13.3	0 Current skill level may be sufficient
Mathematics	6.2	9.2	9.8	0 Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 96

Focus Occupation: Credit Counselors (13-2071)
Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Comprehension	12.5	15.1	13.8	0	Current ability level may be sufficient
Written Comprehension	11.0	14.0	13.9	0	Current ability level may be sufficient
Speech Recognition	9.9	13.8	13.6	0	Current ability level may be sufficient
Near Vision	11.1	12.5	14.1	>	Current ability level is likely sufficient
Mathematical Reasoning	6.3	10.0	9.8	0	Current ability level may be sufficient
Number Facility	6.3	9.1	10.7	>	Current ability level is likely sufficient
Speed of Closure	5.9	8.3	6.9	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Credit Counselors (13-2071)
Associated Occupation: Loan Interviewers and Clerks (43-4131)

Work Activities	Exclusivity of Activity
Advise clients or customers	19
Complete information on loan forms	85
Compute financial data	53
Compute property equity	89
Evaluate customer records	87
Examine documents for completeness, accuracy, or conformance to standards	64
Gather relevant financial data	78
Interview customers	71
Maintain account records	69
Obtain information from individuals	24
Provide customer service	14
Review loan applications	87
Use computers to enter, access or retrieve data	3
Use interviewing procedures	23
Use oral or written communication techniques	1
Use spreadsheet software	18
Use word processing or desktop publishing software	17
Verify information for credit investigations	85

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Credit Counselors (13-2071)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Tools and Technologies

Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.